

Complaint guide to the State Sector Competence Fund.

As an applicant, you have the opportunity to appeal against a decision.

Complaints are dealt with by the Agency for Competence Development in the State Sector, the relevant fund's pool or by the steering committee of The Agency for Competence Development in the State Sector.

Before the complaint is processed by the parties to the collective agreement, the Agency for Competence Development in the State Sector must reassess whether there is a basis for granting you full or partial right in your complaint. If the Agency for Competence Development in the State Sector cannot uphold your complaint, it will be forwarded along with the reasons for the decision and the reassessment.

If the application has been processed by the Agency for Competence Development in the State Sector, the complaint will be processed either by the Danish Confederation of Professional Associations (Akademikerne), the Confederation of Teachers Unions (LC), Organisations of Public Employees – Denmark (OAO) or), the Danish Confederation of Public Employees of 2010 (CO10) depending on which fund group the application belongs to.

If the application is processed by one of the four fund pool's, the complaint is processed by the steering committee to the Agency for Competence Development in the State Sector.

In addition, the decision cannot be appealed further as the Steering Committee of the Agency for Competence Development in the State Sector is top management and jointly composed of members from the parties to the collective agreement.

Complaints are sent to fond@kompetenceudvikling.dk within four weeks after you have received your decision from the State Sector Competence Fund